

## Animal Physiotherapy Services

## **Veterinary Referral & Client Registration Form**

Referral forms can be either:

Faxed to the centre on

- Emailed to james@animalphysioservices.co.uk
- Brought along to the first appointment

For appointments please call: 01252 510818 (APS)

Owners Details (please read terms of business & sign your agreement below) Section A)	
Name:	
Address:	
	tact Tel:
Con	tact email:
Owners Signature	Date: / /
Details of Dog (Section B)	
Name: Insu	red: Y N (Please circle status)
Breed: Insu	rance Company:
Sex:	
DOB: Date	e of Most Recent Vaccination:
Veterinary Practice (Section C)	
Veterinary Surgeon:	Reason for referral:
Practice Address:	
Post Code:	
Telephone:	

Relevant Medical History:
Details of current medication:
Areas of caution / special instructions:
Veterinary Surgeon's Declaration: In my opinion, the above detailed animal is in a suitable state of health to undergo Veterinary Physiotherapy, which may include hydrotherapy.
Name:
Signed:
Declaration Dated: / /



## Animal Physiotherapy Services

## **Terms of Business**

All animals treated by Animal Physiotherapy Services or at one of their UK mobile clinics require a signed Veterinary Referral Form. Please download and use the attached Consent Form and kindly request it to be faxed to **APS (01252 510818)** prior to attendance or bring the Form with you on your first appointment.

Payments for all services are due on the day of the booked session. Payment methods include Debit cards or cash. A receipted invoice will be supplied.

We accept that, on occasions, booked sessions may have to be cancelled by owners or indeed Animal Physiotherapy Services. In such circumstances and provided we are notified at least 24 hours in advance, we are unlikely to charge a cancellation fee. Should a client fail to inform us in advance and fails to attend for the pre booked appointment, then the session fee will be charged. Animal Physiotherapy Services will make all efforts to contact owners if an appointment needs to be changed or cancelled, but will not accept liability for any losses or damages.

All dogs must have current vaccination status. No animal with an infectious or contagious condition will be treated. If your bitch comes into season, you must inform us as she will be unable to attend any booked hydrotherapy sessions, until her season is over.

It is very important that you do not feed your dog for at least 2 hours prior to a booked hydrotherapy session and you will be given specialist advice for protocols to follow after your session.

Animal Physiotherapy Services take no responsibility for any damage, theft or injury caused by persons using the car park.

We have grassy areas around the clinic for you to toilet your dogs, please leave plenty of time for this on arrival and prior to your booked session. It is the owner's full responsibility to ensure their dog is fully toileted before attending their appointment and to clear up after their dog. The clinic has suitable bags available on request.

Please keep your dog on a collar and lead at all times in the car park area and clinic. Although your dog may be generally well behaved, there could be other injured animals at the clinic which could be overwhelmed or hurt by normal friendly dog behaviour.

Animal Physiotherapy Services are committed to providing a professional and friendly service to all their clients and animal patients.